

Public Protection Performance 2018/19

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Resources

- 35 staff in total, across Environmental Health, Trading Standards and Licensing, (30.6 FTE's)
- 2018/19 budget (net) £1.4 million

SERVICE	Budget	Net Spend
Environmental Health - Commercial	£448,564	£441,425
Environmental Health - General public health	£391,080	£395,609
Trading Standards & Animal Health	£337,704	£339,370
Licensing	£23,056	£26,091
Management & generic costs (eg software)	£112,596	£115,587
Total	£1,313,000	£1,318,082

Environmental Health - Commercial

Cloth in bread
food complaint
and prosecution
for rat infestation



Food Safety and Food standards

- ▶ Premise inspections - over 850
- ▶ Service requests - over 1,000
- ▶ Prosecution and emergency closing order
- ▶ National Exports Working Group
- ▶ Consultations e.g. raw milk

Grant funded work

- ▶ Surveys
- ▶ FSM project

Income Generation

- ▶ training
- ▶ Primary Authority
- ▶ Access/rescores/FPN's

Health and Safety - Commercial Team

- ▶ Cellar Safety - inspections and service of notices
- ▶ Gas safety - inspections and enforcement action
- ▶ Accident investigations
- ▶ ESAG
- ▶ To come - new legislation for special procedures and inspection of inflatables

Bouncy castle death pair jailed for three years

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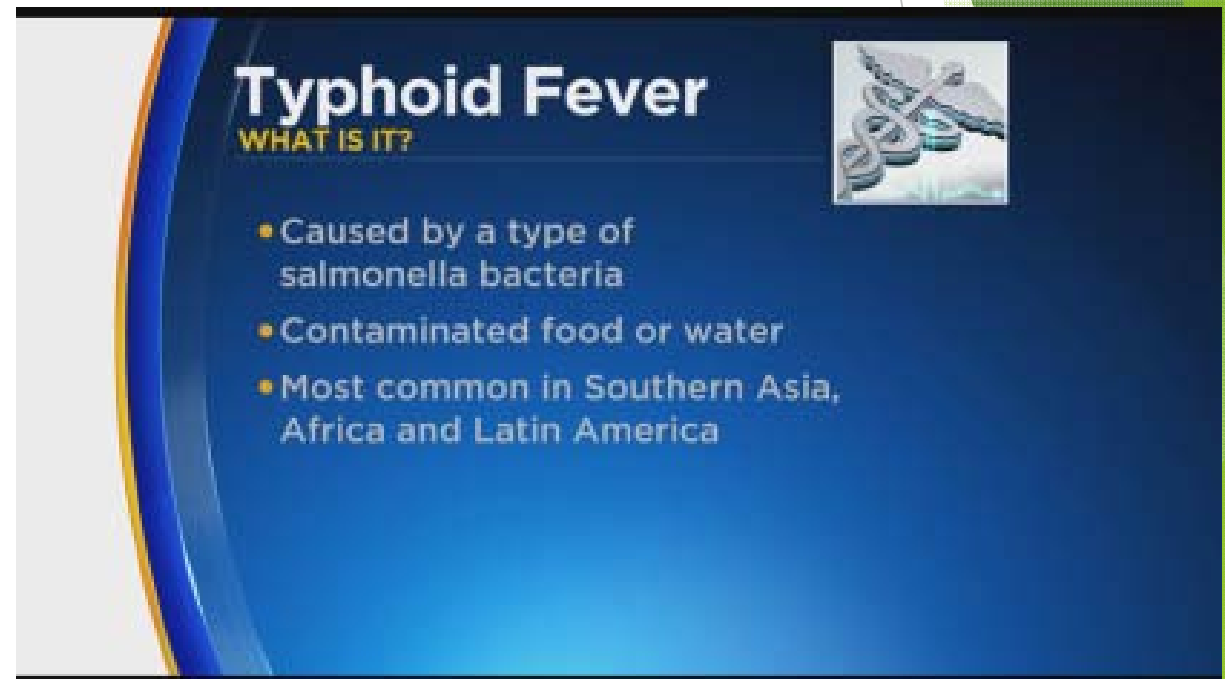


blew away while she was still inside




Communicable Diseases

- ▶ Campylobactor
- ▶ Samonella
- ▶ Hep A and E
- ▶ Cryptosproidium
- ▶ Norwalk
- ▶ Listeria Monocytogenes
- ▶ Clostridium Perfringens
- ▶ Legionella
- ▶ Lyme Disease
- ▶ Shigella
- ▶ Typhoid



Typhoid Fever
WHAT IS IT?

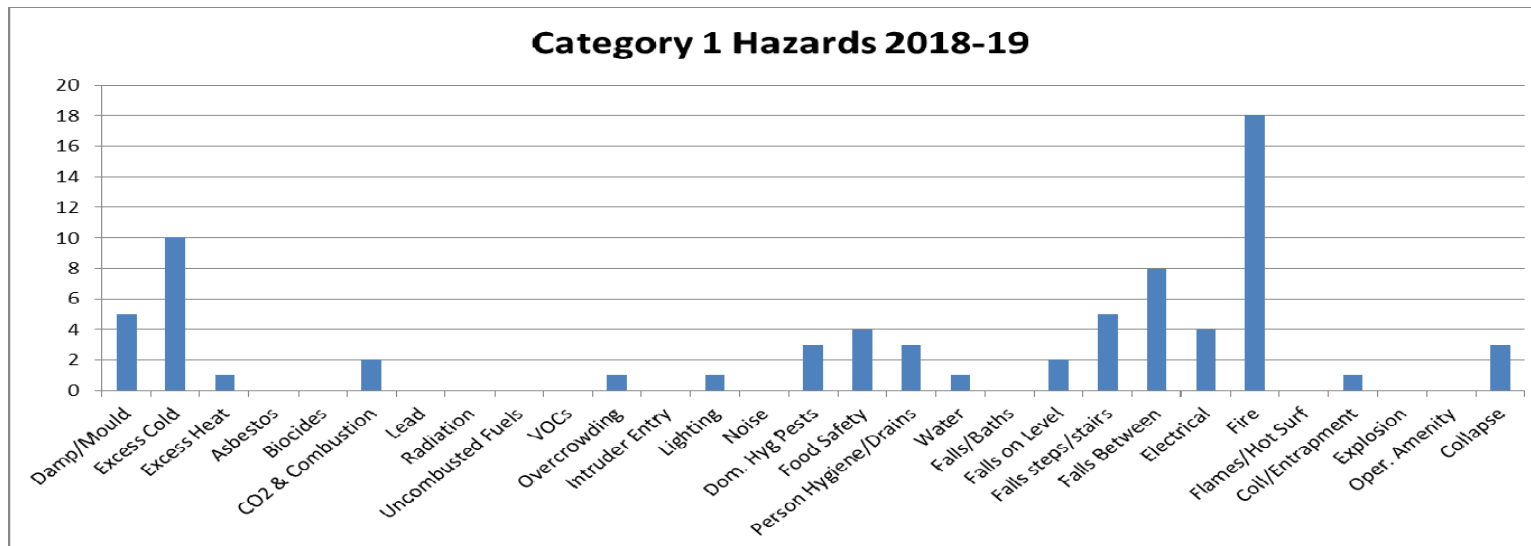


- Caused by a type of salmonella bacteria
- Contaminated food or water
- Most common in Southern Asia, Africa and Latin America

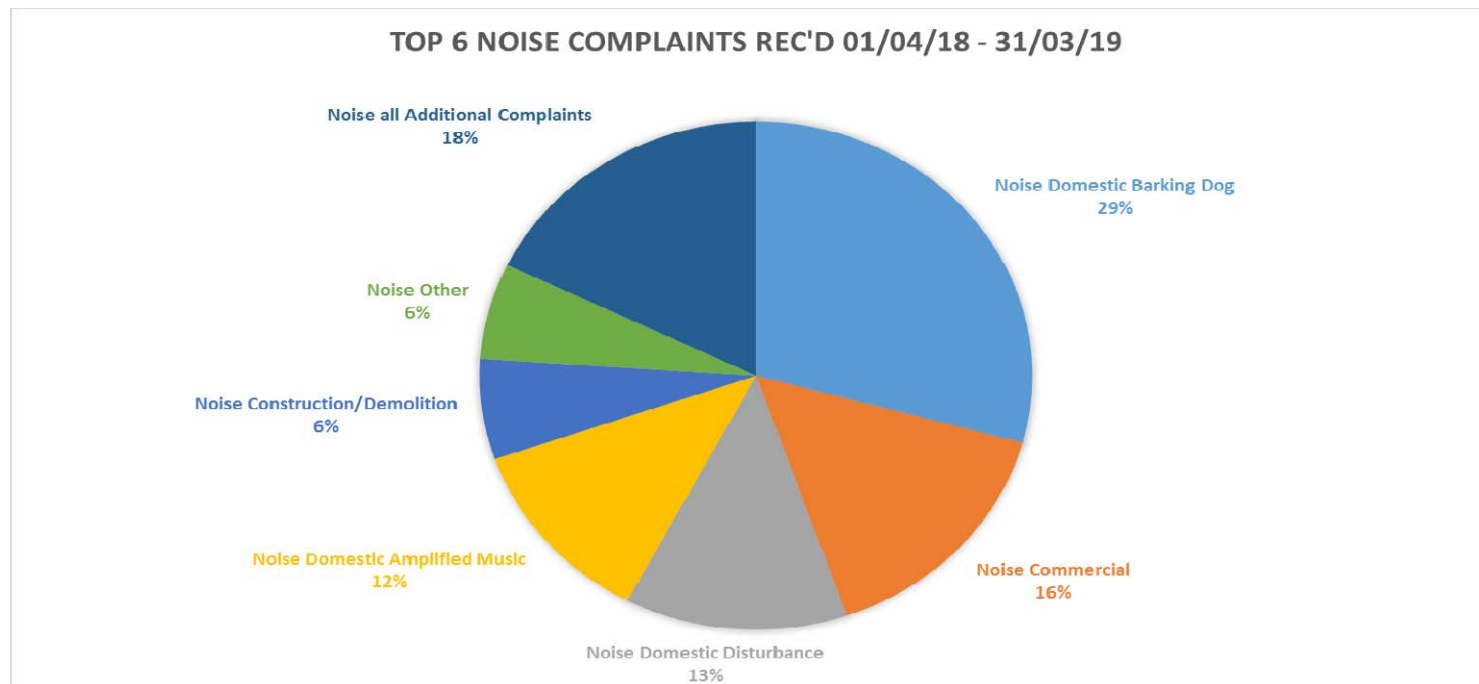
The infographic features a dark blue background with a light blue curved border on the left. It includes a white caduceus symbol in the top right corner and a list of three bullet points in white text.

Environmental Health - Public Health

- 6.6 FTE's in team
- Housing - identify / inspect high risk premises. Last year - 78 inspections, 68 category 1 + 115 category 2 hazards found, affecting 112 adults and 55 children.
- Most common hazards cold, damp, fire safety

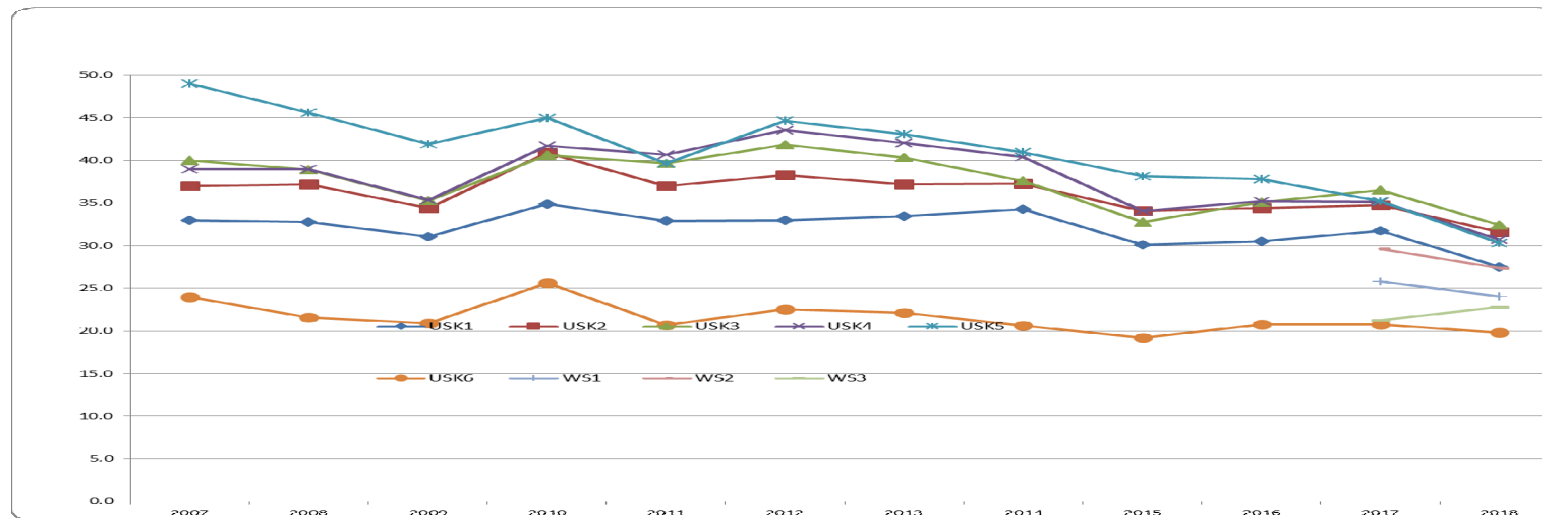


- Range of public health matters including:
- Noise complaints - 374 complaints received with 20.6% increase in Q1 + Q2 compared WITH same period in 17/18. Most common complaint types barking dogs and noise from commercial premises.



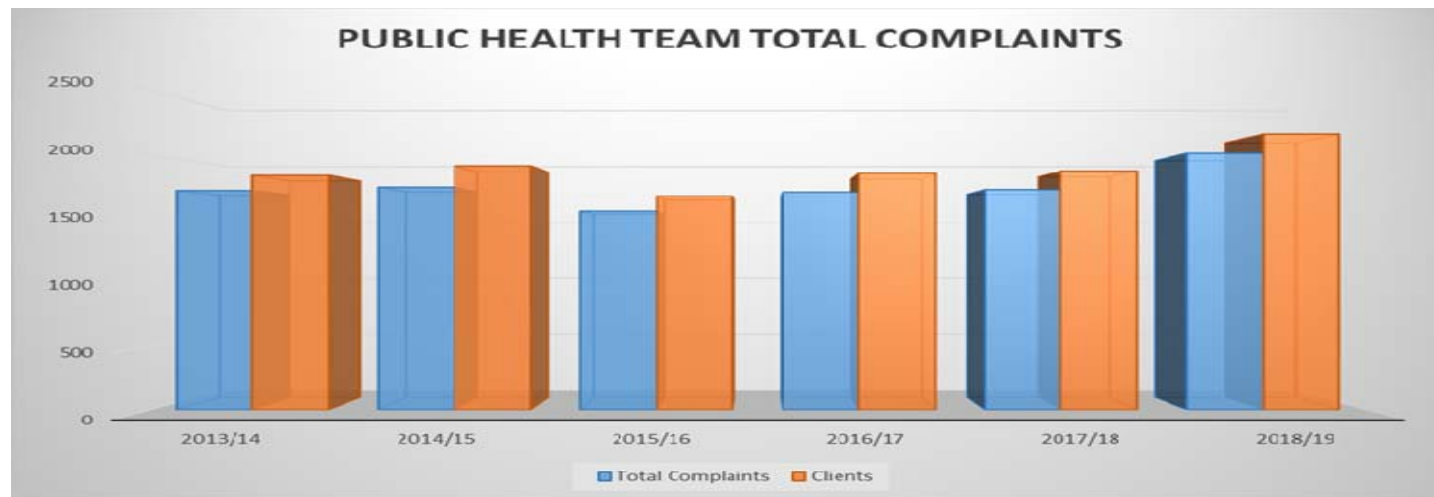
Environmental Protection eg fouling, fly tipping, abandoned cars etc - 484 service requests.

- 176 statutory nuisance service requests, excluding noise
- 297 miscellaneous service requests.
- Proactive pollution work, notably Air Quality monitoring. 2 real time AQ monitors in schools. Usk and Chepstow Air Quality Management areas. Usk has not exceeded the Nitrogen Dioxide annual objective level since 2014.



➤ Challenges

- Private Water Supplies. Approximately 200 in the County with risk assessment and sampling responsibilities often resistant from supply users
- Increasing complaint levels



- Meeting the challenges - recognising the risks, targeting of resources, digitisation.

Licensing

- In 2018/19 Licensing dealt with 974 SR's, a 12% increase compared to 2017/18
- Joint operations with Immigration (anti-slavery and right to work investigations), Police, Fire Safety and Passenger Transport Unit
- Joint operations and investigation between Licensing, Social Services and the Police Missing Children/Safeguarding Unit. (taxi drivers, shops and hotel trade)
- Joint operations with the Gambling Commission on all betting shops (looking at local risks, problem gambling). Working with Public Health and Citizens Advice Bureau. Carried out underage test purchasing on gaming machines in pubs.
- New Gambling Policy approved and Taxis and Private Hire Policy updated, strengthening assessment of suitability of a driver
- Safeguarding training updated to include videos and guidance on trafficking, safeguarding and county drug lines.

Licensing and Safeguarding

Operation Makesafe - Working in partnership with Gwent Police, visiting pubs, clubs, takeaways and taxis - providing posters, beer mats, car air fresheners, cards highlighting safeguarding concerns and contacts

Operation Candy - Testing of hotels, guest houses that offer overnight accommodation

Training - All taxi drivers are to conduct safeguarding training or face suspension of licence.

Alcohol and entertainment venue provided with training conducted by Gwent Police in partnership with Licensing

**“HE ASKS ME TO HAVE SEX
WITH HIS FRIENDS OR HE’LL
STOP TAKING CARE OF ME”**

Child Sexual Exploitation is when you are being manipulated into having sex, usually in return for something.

THIS IS ABUSE. DON'T MASK THE PROBLEM.

Call Childline on 0800 1111
for help and advice
or speak to an adult you trust
www.gwent.police.uk | www.sewsc.org.uk

➤ Challenges

- Proposed White Paper to deregulate taxis.
- Increased workload, National Association Fraud Network (NAFN) central register for taxi drivers to monitor refusals/revocations done by Authorities within the UK.
- Proposed tax checks for Licensing to check applicants in particular taxi drivers
- Proposal for regular reporting on vehicles and emissions to be conducted by Licensing
- Revision of testing garages and the inspection of vehicles
- Revision of Sex Establishment Policy and consultation.
- Revision of Licensing Act Policy required by legislation, assessment of special policy for Chepstow and consultation.
- Brexit and Licensing implications, checking right to work will increase to include current European nationals and also changes to licence being requested.

Trading Standards & Animal Health 2018-19 Performance

- 685 Complaints, 305 Referrals, 863 Notifications, 557 Visits
- 23/80 (29%) New TS Business Visits
- 276 Lorry Watch Checks - Air Quality (17 warning letters issued)
- Product Safety - E-cig Vaping Juice and Laser Pointers Test Purchase Projects
- Metrology - Supermarket Scale Project
- Consumer Protection Scams - inc Council Tax and BBC coverage.
- Illicit Tobacco - 3 raids including a joint investigation with HMRC
- Underage sales - Knives - Fireworks - Tobacco - Alcohol

Trading Standards & Animal Health 2018-19 Performance

- 18/27 (66%) New AH Business Visits
- 92.6% Animal Health Complaints within target response time
- 3 New Primary Authority Partnerships - Specifically for Welsh AH Legislation
- Animal Health & Welfare - 1.5 FTE 1 Officer long-term sick for 12 months
 - Significant Pressures
 - Critical Control Point Problems Identified & Addressed
- Animal Licensing
 - 7 Dog Breeding Licences (significant number of potential unlicensed breeders)
 - 15 Animal Boarding Establishments
 - 20 Home Boarders (significant increase in enquiries)
 - 7 Pet Shops
 - 2 Dangerous Wild Animal Licences
- Feeding Stuffs - 100% Delivery 212 Inspections

Trading Standards & Animal Health 2019-20 Priority

- Minimum Unit Pricing Implementation
- National TS Impacts and Outcomes Assessment
- Scam Priority Referrals and Rogue Trader Incidents
- Continue to Develop Opportunities with New National Safety Regulator
- Business Support
- Feed Delivery Programme
- Animal Health
 - Partnership Delivery Programme
 - Animal Licensing Review
 - Disease Contingency Plans
 - Proposed Ban on Third Party Sales of Puppies and Kittens
 - Mobile Animal Exhibits Implementation